

Consultation and Assistance for Foreign Residents

How to Get Help:

If you need assistance with city hall procedures, please visit us here.



Available Languages:

English and Chinese, and other languages via a translation device.

[Location] Counter No. 30, 3rd Floor, Toda City Hall, 1-18-1 Kamitoda, Toda City

[Opening Days] Monday to Friday

* Note: Closed on Saturdays, Sundays, national holidays, and during the New Year period.

[Hours] 9:00 a.m. – 12:00 p.m. / 1:00 p.m. – 5:00 p.m.

Legal Consultation

How to Book:

Please call by 12:00 p.m. the day before to make a reservation, then visit TIFA on your scheduled date. TEL: 048-434-5690



Available Languages:

English and Chinese. For other languages, please inquire when you call.

[Location] Toda International Friendship Association (TIFA),
2nd Floor, Niizominami Chosha, 3-1-5 Niizominami, Toda City

[Dates] The 2nd Wednesday of every month

[Time Slots] ① 2:00 p.m. ② 3:00 p.m. ③ 4:00 p.m.



For Job Seekers

How to Get Support:

Visit Hello Work Kawaguchi.



[Location] Hello Work Kawaguchi, 3-2-7 Aoki, Kawaguchi City

[Opening Days] Monday to Friday

* Note: Closed on Saturdays, Sundays, national holidays, and during the New Year period.

[Hours] 8:30 a.m. – 5:15 p.m.

Available Languages:	Days:	Hours:
English	Every Mon, Tue, and Fri	10:00 a.m. – 4:00 p.m.
Chinese	Every Tue and Wed	10:00 a.m. – 4:00 p.m.
Spanish	Every Mon, Tue, Wed, and Fri	10:00 a.m. – 4:00 p.m.
Portuguese	Every Wed and Fri	10:00 a.m. – 4:00 p.m.
Vietnamese	Every Thu	10:00 a.m. – 4:00 p.m.

*Note: Closed for lunch from 12:00p.m. to 1:00p.m.

Living in TODA

-Useful Information for Daily Life-



SCAN FOR
THE CITY WEBSITE
FOR FOREIGN RESIDENTS





Garbage Collection and Disposal



- ✓ Separate your garbage by type and dispose of it on the designated collection day.
- ✓ Collection days vary depending on the area where you live.
- ✓ Place your garbage at the designated collection site by 8:00 a.m. on the collection day.
- ✓ Garbage that has not been properly sorted will not be collected.



How to Sort Your Garbage



Burnable Waste



•Food waste



•Soiled paper



•Plastic products without the plastic recycling symbol

•Rubber products



•Soiled plastic containers, even if they have the plastic recycling symbol



•Shoes



•Leather products, etc.



Non-Burnable Waste



•PET bottles

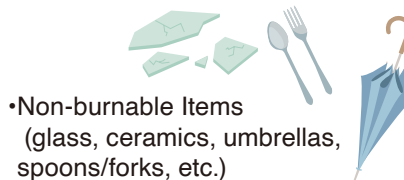


•Items with the plastic recycling symbol

•Other paper



•Hazardous items (small-sized home appliances, lithium-ion batteries, etc.)



•Non-burnable Items (glass, ceramics, umbrellas, spoons/forks, etc.)



Recyclable Items

•Cans and metal items



•Spray cans



Glass bottles



•Clothing and textiles



•Paper(Cardboard, Newspapers and flyers, Magazines and books, Paper cartons)



* Note: Do not take recyclable materials from the collection sites. Only the city or authorized contractors may collect them.



Bulky Waste

(Items with any side measuring 40 cm or more)

- ✓ A fee of ¥400 per item is charged.
- ✓ Advance application is required.

Bulky Waste Collection Reservations TEL: 048-424-5747

* Note: Certain home appliances (TVs, refrigerators/freezers, washing machines, clothes dryers, and air conditioners) and personal computers are NOT collected as bulky waste.



Examples of Bulky Waste

•Carpets



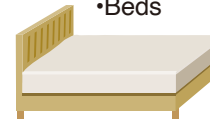
•Mattresses



•Pillows



•Beds



•Chairs and sofas



•Bicycles, etc.





In the Event of a Disaster (Heavy Rain, Typhoons, or Earthquakes)

Japan is one of the most earthquake-prone countries in the world. It also experiences natural disasters such as typhoons and heavy rain.

Disasters may damage homes and roads, and disrupt electricity and water services.



SCAN FOR EVACUATION
SHELTER INFORMATION

If this happens, you can evacuate to a designated evacuation shelter. Stay informed by checking disaster information on TV or your smartphone.



SCAN FOR
DISASTER INFORMATION

You can also access useful disaster information in multiple languages by scanning the 2D code.



SCAN FOR
A LIST OF HELPFUL APPS
FOR DISASTERS



If You Are Involved in a Traffic Accident

First, check for injured people and provide assistance if possible. Then call the police.

Police: ☎110

Free of charge



When you call, tell the operator:

1. When and what happened
2. Whether anyone is injured
3. Where the accident occurred (If you do not know the address, give the name of a nearby building or shop.)
4. Your name and phone number



If You Need an Ambulance



Ambulance: ☎119

Free of charge



When you call, tell the operator:

1. Your language (Interpreter services are available.)
2. "Ambulance, please."
3. The address or location where the ambulance is needed (If you do not know the address, give the name of a nearby building or shop.)
4. Your illness or injury, and where it hurts
5. Your name and phone number



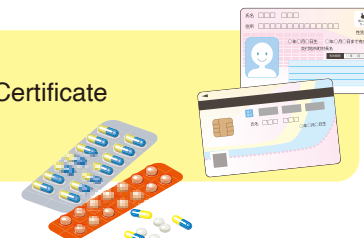
If You Are Sick or Injured



- If you are sick or injured, seek medical care.
- Bring your My Number Card or Health Insurance Eligibility Certificate with you.

What to Bring

- ☒ My Number Card or Health Insurance Eligibility Certificate
- ☒ Any medications you are currently taking



Information to Tell the Medical Staff

- Your symptoms
- When your symptoms occur
- When your symptoms began
- Whether you are currently taking any medications
- Whether you have any allergies to medicines or food





Daily Life Etiquette & Manners



🎵 Noise

In apartments and condominiums, noise travels easily between units. Making loud noises at home or outside can disturb people nearby. Please be considerate of your neighbors, especially from 7:00 p.m. until morning.



1. Be mindful of your voice when talking or singing.
2. Keep the volume of music and videos low.
3. Be mindful of the volume when playing musical instruments.
4. Avoid using washing machines late at night or early in the morning.

On buses and trains, please be considerate of other passengers.

1. Be mindful of your voice when talking.
2. Refrain from talking on your phone.
3. Use earphones when listening to music or watching videos.



👃 Strong Odors

Many people in Japan are sensitive to strong odors. Please be aware that strong odors may bother people around you.



1. Use perfume sparingly.
2. Be careful not to let strong odors spread on trains, buses, or at home.



Toilet Etiquette



1. Use the toilet paper provided.
2. Flush used toilet paper down the toilet.
3. Do not throw used toilet paper into the trash bin.

* Note: Do not STAND on the toilet seat. SIT on the seat when using a Western-style toilet.

* Note: Do not flush anything other than toilet paper down the toilet.



TIFA Japanese Language Class

FEE: Free

How to Apply:

Apply in person at TIFA.
TEL: 048-434-5690



[Application Hours] 8:45 a.m. – 5:30 p.m.

(Closed on Mondays, national holidays, and New Year's holidays)

[Class Schedule] Thursday: 7:00 p.m. – 8:30 p.m. / Saturday: 10:00 a.m. – 11:30 a.m.

[Who Can Join] • People who live or work in Toda City

[Location] Toda International Friendship Association (TIFA), 2nd Floor,
Niizominami Chosha, 3-1-5 Niizominami, Toda City



Toda Japanese Language Class for Children

FEE: ¥100 per visit

How to Apply:

Call the Toda City Education Center.
TEL: 048-434-5660



[Application Hours] 9:00 a.m. – 5:00 p.m.

Closed: Mondays and national holidays and New Year's holidays
(* Note: If Monday is a national holiday, it is also closed on Tuesday.)

[Class Schedule] Friday: 5:00 p.m. – 7:00 p.m.

[Who Can Join] Elementary and junior high school students in Toda City

[Location] Meeting Room, 2nd Floor, Toda City Education Center,
1-19-14 Kamitoda, Toda City



TSUNAHIRO (Free Online Japanese Learning)

FEE: Free

How to Access:

Scan the 2D code on the right.

[Who Can Use It] • Anyone who wants to learn Japanese.

- You can learn practical Japanese conversation for essential daily situations, including visits to hospitals, schools, and more.

